

Flexible fraud solutions for businesses of all sizes.

Compare our flagship fraud management solutions
to see what fits your business needs.



Fraud Management Essentials

Let Fraud Management Essentials do the heavy lifting. A lightweight yet powerful solution, driven by the same engine and insights as Decision Manager. Use the ease of an out-of-the-box solution with pre-configured fraud rules and a user-friendly dashboard, and when you're ready, you can easily transition to a more advanced fraud strategy within the same system. Fraud management made easy.



Decision Manager

Supercharge and streamline your fraud management operations by taking advantage of powerful detection tests, screening models, case management capabilities and real-time reporting. Cybersource Decision Manager uses sophisticated machine learning models, in tandem with a flexible rules engine, to deliver swift and accurate responses to unique and emerging fraud trends.

Looking for fraud management that's lightweight yet powerful, or robust yet flexible?

| | FRAUD MANAGEMENT ESSENTIALS | DECISION MANAGER |
|--------------------------------------|--|---|
| Machine Learning - based fraud score | Single model (VDNA) | Multiple model options |
| Profile Configuration | Single common default profile | Multiple custom profiles |
| Rule Configuration | Pre-selected rule set Limited threshold and velocity configurations | Fully custom rules Multiple conditions per rule Rules using custom fields and third-party data Multi-variate velocity rules Global velocity and identity morphing Auto-NegListing and Auto-FraudListing Decision Manager Replay |
| Case Management | List of orders pending review | Full case management, including queue management, SLA monitoring, agent tracking, performance metrics |
| Manual Review | Review page with order details, risk analysis results, and similar orders Mark as trusted/suspect | Review page with order details, DM results, similar orders Mark as trusted/suspect Third-party services: Whitepages Pro, Emailage MRA support |
| List Manager | Negative, Review, Temporary Positive Lists | Negative, Review, Permanent Positive & Temporary Positive Lists |
| Search | Search standard fields Export results | Search standard and custom fields. Export results |
| Reports | Pre-configured reports available | Enhanced reports available |
| Other | 24/7 customer support User-friendly dashboard | 24/7 customer support Company hierarchy User-friendly dashboard |

Find out more

[Fraud Management Essentials](#)[Decision Manager](#)

In a world gone digital, our Decision Manager and Fraud Management Essentials tools have been designed to mitigate the growing risk of fraud – for every business. Even yours.

©2020 Cybersource. All Rights Reserved. Any brand name is the property of its respective owner, is used for identification purposes only, and does not imply product endorsement or affiliation with Cybersource.

